

community care INCORPORATED

empowering people



Annual Report F'Y 2018





OUR MISSION

Providing the best possible care for older Australians and people with disabilities is at the heart of everything we do. We exist to enrich their lives by helping one person, one family and one community at a time!

OUR VALUES

Compassion, Respect, Service, Collaboration

OUR SERVICES

We provide older Australians and people with a disability:

Personal Care

Domestic Assistance

Community Access

Carer support

Transport

Social outings

NDIS Support Coordination

NDIS Plan management

**AVAILABLE 24/7 FROM
BANKSTOWN**

TO

BOWRAL

WWW.BCDCC.ORG.AU

02 4871 1544



PRESIDENT'S REPORT

FY2018 was a year of change for BCD Community Care Incorporated. Organisation founder and CEO Bronwyn Hindson became ill and resigned unexpectedly in December 2017 leaving a vast knowledge gap. The board made the choice to defer recruitment of a CEO and seconded our board vice president into the CEO role to conduct a thorough strategic review and position BCD to thrive under the NDIS model. Meghal Shah did an exceptional job as our interim CEO and went above and beyond to ensure BCD Community Care Inc has a bright future.

In FY2018, the organisation sharpened its focus on our clients, rolled out initiatives to recognise the incredible work our careworkers do everyday in the community, improved financial discipline, improved operational processes and strengthened internal controls. These changes along with the acquisition of Respite Choices - a specialised disability services provider set us up to continue providing the care our community deserves in a personable and fiscally responsible manner for the foreseeable future. The acquisition of Respite Choices will complete on 31 August 2018 at which point BCD will have a careforce of 120 people.

The board and management have worked long hours to get to this outcome and I am so proud of the contribution made by every team member. I thank everyone on the board for their considered thinking, problem solving skills and time contribution. It has been great to be part of such a diverse and vibrant team.

Looking ahead

After the completion of Respite Choices acquisition, the board has appointed Chris Dench into the role of CEO. Chris brings 14 years of disability services management experience with him and we are excited for Chris to lead BCD into the future.

JAN HESLEP
PRESIDENT



CEO'S REPORT

My role as the CEO is to inspire our team to enrich the lives of older Australians and people with a disability. However, the reality is that the team inspired me, in particular our support workers. They are the unsung heroes of our industry and I wanted to pay a tribute to every support worker at BCD who continues to deliver much needed services to our community day and night.

This year was all about setting us up to be successful for the future. We laid strong foundations and embarked on a three year strategic plan that focuses on empowering our people, delighting our clients and improving our processes. There is outstanding momentum on all these initiatives and we are confident that we will reach our goals in a timely manner to ensure that we are small enough to be personable but large enough to be sustainable.

Some of the things that have made me really proud to be part of this organisation this year have been outstanding feedback from our clients, tears of joy that flowed from one staff member who was offered a permanent role, generosity of individuals who supported BCD financially or through donating their valuable time and expertise and last but not the least, exemplary leadership demonstrated by our board and management teams.

Looking ahead

BCD's future looks bright! The acquisition of Respite Choices will see BCD go from having a careforce of 50 to a careforce of 120. This means more choice and control for our clients, more opportunities for growth and development for our people and BCD will be operating at a scale that is viable under the NDIS for the foreseeable future. Post this acquisition, Chris Dench will replace me in the role of CEO and I wish him all the best and know that he will do everything in his power to enrich the lives of older Australians and people with a disability.

MEGHAL SHAH
INTERIM CEO



OUR IMPACT

"I'm so thrilled with the response and care that BCD has for me. I give them an 11 out of 10"
Ms Sue - BCD client

LIFESTYLE + TRAVEL BLOGGER



25,000+ hours of in-home care delivered

200+ nights of overnight care delivered

100,000+ kms travelled to deliver our care



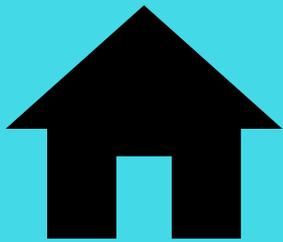
OUR IMPACT

"Thanks BCD, you have been wonderful in caring for my family"

BCD client



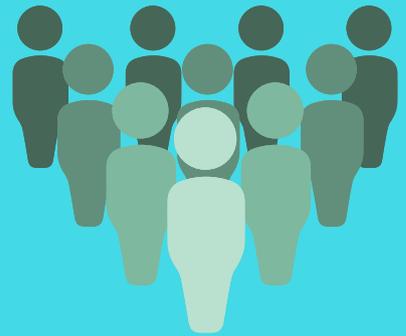
400+ home visits by client care coordinators



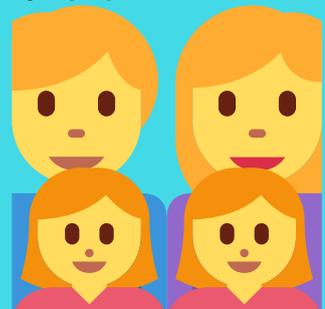
500+ facebook followers



1,500+ hours volunteered by our people



100+ families served



FINANCIALS

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2018

	2018	2017
	\$	\$
Revenue	1,739,466	2,174,450
Employee benefits expense	(1,538,172)	(1,745,958)
Depreciation and amortisation expense	(21,286)	(18,571)
Other expenses	(223,459)	(305,211)
Surplus before income tax	(43,451)	104,710
Income tax expense	-	-
Surplus for the year	(43,451)	104,710

TREASURER'S REPORT

FY2018 was a financially challenging year for BCD. Our revenue from NDIS was 30% below forecast. In response to this, we managed our costs well, reduced overheads significantly but still continued to invest in our people, training and IT systems. We have implemented better cashflow management processes which has materially improved our cashflow. As a result of all these initiatives, we only reported a nominal loss of \$43k for FY2018, The outlook for FY2019 is bright as the acquisition of Respite Choices will ensure we are small enough to be personable but large enough to be financially sustainable.

Statement of Financial Position As At 30 June 2018

	2018	2017
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	200,119	278,564
Trade and other receivables	85,495	46,541
Prepayments	34,290	9,360
TOTAL CURRENT ASSETS	319,904	334,465
NON-CURRENT ASSETS		
Property, plant and equipment	35,201	88,902
TOTAL NON-CURRENT ASSETS	35,201	88,902
TOTAL ASSETS	355,105	423,367
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	107,059	115,592
Borrowings	60,204	10,289
Employee benefits	64,043	109,711
TOTAL CURRENT LIABILITIES	231,306	235,592
NON-CURRENT LIABILITIES		
Borrowings	-	14,988
Employee benefits	-	5,537
TOTAL NON-CURRENT LIABILITIES	-	20,525
TOTAL LIABILITIES	231,306	256,117
NET ASSETS	123,799	167,250

Financial statements audited by Hills Rogers

ANGELINA PILLAY
TREASURER

Audit Opinion



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BCD Community Care Inc

ABN 19 860 803 127

Independent Auditor's Report to the members of BCD Community Care Inc

Report on the Audit of the Financial Report

We have audited the financial report of BCD Community Care Inc (the Association), which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by members of the committee.

In our opinion the financial report of BCD Community Care Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-Profits Commission Act 2012* (the ACNC Act), including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2018 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards – Reduced Disclosure Requirements, *Associations Incorporation Act (NSW) 2009* and Division 60 the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of the Committee for the Financial Report

The committee of the Association is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards – Reduced Disclosure Requirements, the ACNC Act and the *Associations Incorporation Act (NSW) 2009* and for such internal control as the committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so. The committee is responsible for overseeing the Association's financial reporting process.

Audit Opinion

BCD Community Care Inc

ABN 19 860 803 127

Independent Auditor's Report to the members of BCD Community Care Inc

Auditor's Responsibilities for the Audit of the Financial Report

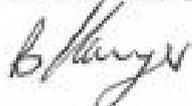
Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of committees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Hill Rogers
Assurance Partners



Brett Hanger

Partner

ASIC Registered Company Auditor No: 345850

Dated this 10th day of September 2018

THANKS TO ALL OUR SUPPORTERS



A big thanks to all our volunteers and board members who selflessly donate their time to make this world a better place.

